



FLOORING INSTALLATION GUIDELINE AND WARRANTY

LAMINATE FLOORING – Collections: Sahara / Regal / Platino

OWNER / INSTALLER RESPONSIBILITY

- The installer must inspect all planks for visible defects, damage, and color variations before installation. Do not install any plank you are not satisfied with.
- Mix planks from multiple cartons during installation to achieve a natural, blended appearance.
- Once planks are installed, they are considered accepted by both installer and owner.
- The manufacturer is not responsible for labor, incorrect installation, or site conditions. Labor charges are not covered by warranty.

SITE CONDITIONS & ACCLIMATION

- All wet trades such as painting, drywall, plaster, plumbing, and tile must be completed and dry prior to installation.
- Maintain 65–85°F (18–29°C) and relative humidity 35–65% before, during, and after installation.
- Laminate flooring requires acclimation for 48–72 hours in the room where it will be installed.
- Do not install laminate flooring in unconditioned spaces such as sunrooms, garages, or outdoor areas.

SUBFLOOR REQUIREMENTS

- Subfloors must be clean, dry, level, and structurally sound.
- Must be level within 3/16 in over 10 ft (5 mm over 3 m).
- Wood: Moisture ≤ 12%, crawl spaces ventilated with poly barrier.
- Existing Surfaces: Tile/granite acceptable if level, not carpet/cork/vinyl.
- Radiant Heat: Hydronic only, max 85°F (29°C), gradual adjustment ≤ 5°F/day.

UNDERLAY

- Install high-density foam underlay (1.5–3 mm) considering the thickness needed.
- On concrete: 6-mil poly + foam or 2-in-1 with vapor barrier.
- Do not double underlayment.
- Use low-tog underlay for radiant heat.



LAYOUT & PLANNING

- Add 8–10% extra material (12–15% for diagonal).
- Install parallel to longest wall or main light source.
- Stagger end joints ≥ 12 in (30 cm).
- Min board length 12 in (30 cm).
- Plan transition moldings.

EXPANSION, TRANSITIONS & MAX RUNS

- Leave 1/4 in (6 mm) expansion gap.
- Do not install cabinets/islands on floating floor.
- Max run: 40 ft (12 m) length or 30 ft (9 m) width.
- Use T-moldings in doorways and large areas.
- Seal kitchens/powder rooms with silicone.

TOOLS & SAFETY EQUIPMENT

- Tape measure, square, chalk line.
- Utility knife, fine-tooth saws.
- Rubber mallet, tapping block, pull bar, spacers.
- Safety glasses, gloves, dust mask, hearing protection.

INSTALLATION INSTRUCTIONS

- Remove baseboards and undercut door jambs.
- First row: tongue edge facing wall, use spacers.
- Click-lock: angle tongue at 20–30°, fold to lock.
- Stagger rows with leftover cuts ≥ 12 in.
- Cut planks face-up; drill holes larger than pipes.
- Final row ≥ 2 in wide, use pull bar.
- Reinstall trims fastened to walls only.

ROOM & AREA SUITABILITY

- Suitable: Bedrooms, living rooms, dining rooms, hallways, kitchens, powder rooms, light commercial.
- Not Suitable: Full bathrooms, laundry rooms, saunas, steam rooms, garages, outdoors.

CARE & MAINTENANCE

- Sweep, dust mop, vacuum regularly.
- Wipe spills immediately.
- Use laminate-approved cleaners only.



- Protect furniture with felt pads.
- Use mats at entrances, trim pet nails, avoid stilettos.
- Use blinds to reduce UV exposure.

WARRANTY COVERAGE

- Residential: 35 Years Structural
- Light Commercial: 3 years.
- Covers defects, wear-through, staining, fading, locking integrity.
- Conditions: must follow guide, climate controlled, original purchaser.
- Not covered: improper install, water damage, scratches, fading, chemical stains, stairs/outdoors, labor costs.
- Remedy: repair, replace, or refund at manufacturer's discretion.

CLAIM PROCEDURE

- Stop use of affected area.
- Contact dealer with proof, details, photos.
- Retain 2–3 spare planks.
- Manufacturer may inspect site or request samples.
- Claims settled by repair, replacement, or refund of material only.

INSTALLER CHECKLIST

- HVAC operational, temp 65–85°F, RH 35–65%.
- Acclimation 48–72 hours completed.
- Subfloor level, clean, moisture tested.
- 6-mil poly installed on concrete.
- Approved underlay installed.
- 1/4 in expansion gap maintained.
- Staggered joints $\geq$ 12 in.
- Transitions installed.
- Perimeter sealed in kitchens/powder rooms.
- Baseboards reinstalled.



DISCLAIMERS

If the product does not perform as outlined in the warranty, the manufacturer reserves the right to have it inspected by a certified inspector. If the product is found to be defective, the manufacturer may choose to either repair or replace the affected area with the same color, design, and grade, if available. If the exact product is no longer available or has been discontinued, the manufacturer may provide a similar product.

If repairs or replacements are required, all items must be removed from the affected area after the original installation. The costs associated with removing these items will not be refunded or reimbursed. Labor costs will not be covered for installations that were not done according to the installation instructions.

Warranty coverage for any replacement flooring will be limited to the remaining term of the original warranty. Claims for labor, lost profits, or incidental losses related to the defective product will not be considered.

Incidental damage may include the replacement of subfloors, underlayment, trim moldings, disconnecting or reconnecting appliances, moving furniture, or other losses deemed incidental by the manufacturer.

Failure to follow these procedures may result in the voiding of some or all the warranty. This limited warranty is non-transferable and applies only to the original end user.