

VIDAR Luxury SPC Vinyl Flooring

Limited Warranty Statement

1. WARRANTY SCOPE

This Limited Warranty applies to SPC flooring products manufactured by Vidar Desgin Flooring and sold through authorized distributors or retailers. The warranty is valid only when the flooring is installed, maintained, and used in accordance with the official Installation and Care Instructions provided by the Company.

This warranty applies to indoor installations only and is limited to the original purchaser and the original installation site. The warranty is non-transferable.

2. WARRANTY TERM

Residential Use

SPC flooring installed in residential applications is covered by a Limited Residential Warranty for the period specified at the time of purchase, provided the product is used under normal household conditions.

Light Commercial Use

SPC flooring installed in approved light commercial environments is covered by a Limited Commercial Warranty for the period specified at the time of purchase. Light commercial use includes offices, boutique retail spaces, and similar low-traffic environments. Heavy commercial or industrial use is excluded unless expressly stated.

3. WHAT THIS WARRANTY COVERS

Under normal use conditions, this warranty covers manufacturing defects in the SPC flooring material, including but not limited to:

Manufacturing defects in the SPC core that result in abnormal cracking, delamination, or structural failure.

Defects in factory bonding between layers under normal environmental conditions.

Wear-through of the decorative layer under normal foot traffic within the warranty period, provided the flooring has been properly maintained.

The determination of whether a defect exists shall be made solely by the manufacturer or its designated representative.

4. WARRANTY REMEDY

If a valid manufacturing defect is confirmed within the warranty period, Vidar Design Flooring will, at its discretion:

Repair the affected area using comparable materials, or

Replace the affected planks with the same product or a product of equal value and specification, or

Refund the original purchase price of the affected flooring material, prorated based on the remaining warranty period.

This warranty covers material replacement only. Labor costs, removal costs, reinstallation costs, and any related expenses are not included.

5. CONDITIONS REQUIRED FOR WARRANTY VALIDITY

For this warranty to remain valid, all of the following conditions must be met:

The flooring must be installed in accordance with Vidar's Installation Guide.

Subfloor preparation must meet flatness, moisture, and structural requirements.

Proper expansion gaps must be maintained around all fixed objects and perimeter walls.

Indoor temperature must be maintained between 18°C and 25°C, with relative humidity controlled between 40% and 55%.

The flooring must be properly maintained using recommended cleaning methods and products.

Failure to meet any of the above conditions may void the warranty.

6. EXCLUSIONS AND LIMITATIONS

This warranty does not cover:

Damage caused by improper installation, improper subfloor preparation, or failure to follow installation instructions.

Damage caused by moisture, flooding, standing water, plumbing leaks, or excessive humidity.

Damage caused by steam mops, harsh chemicals, abrasive cleaners, waxes, or oil-based products.

Scratches, dents, chips, or wear caused by pets, furniture, high heels, dropped objects, or abrasive debris.

Color variation, gloss variation, or surface texture differences inherent to the manufacturing process.

Damage caused by prolonged exposure to direct sunlight, excessive heat, or radiant heat systems exceeding recommended limits.

Damage caused by building movement, subfloor deflection, or structural failure.

7. PRE-INSTALLATION RESPONSIBILITY

It is the responsibility of the installer and purchaser to inspect all flooring materials prior to installation. Flooring with visible defects must not be installed. Installation of any plank constitutes acceptance of its condition and appearance.

Claims related to visible defects after installation are not covered.

8. WARRANTY CLAIM PROCEDURE

All warranty claims must be submitted through the original point of purchase. Proof of purchase is required. Vidar reserves the right to request photographs, videos, samples, moisture readings, and installation documentation to evaluate the claim.

Claims must be reported within a reasonable time after the defect is discovered. Failure to report promptly may affect warranty eligibility.

9. LIMITATION OF LIABILITY

Vidar Design Flooring's liability under this warranty is limited to the original purchase price of the flooring material. Vidar shall not be liable for incidental, indirect, or consequential damages, including but not limited to loss of use, loss of time, or damage to surrounding structures.

No other warranties, express or implied, including warranties of merchantability or fitness for a particular purpose, are provided beyond those expressly stated herein.

10. GOVERNING LAW

This warranty shall be governed by and interpreted in accordance with the laws of the jurisdiction in which the product was purchased.